



Embassy of Italy
Dar es Salaam

USEFUL INFORMATION

March 26, 2020

The Embassy of Italy is committed to provide timely and update information for Italian and for Tanzanian citizens about the situation in Italy regarding the covid-19 emergency.

We want to thank all people and institutions which expressed solidarity towards Italy and Italians.

Until March 25, there are **57.521 people in Italy positive to covid-19**. Since the start of the epidemic, we recorded 74.386 cases, 9.362 persons healed and 7.503 persons died. Italy is unfortunately the most affected country in the world for number of deaths. The Government and local authorities continue to do whatever it takes to prevent the spreading of the virus across the country. The most affected areas are in the North: Lombardy with Milan, Veneto with Venice, Emilia-Romagna, Piedmont and the northern part of Marche region.

The whole country is under **stringent quarantine measures**. All public places are closed until April 3rd. Only shops selling basic goods are open. Customers must observe a one meter safe distance. All citizens must remain at home and go out only for important reasons (work, health, emergency, buying essential products) with a self-certification at hand. Police force are checking on people who must provide a certification stating their need to leave home. Not complying is a criminal offence.

People are working at home, including public administration. All productive activities are stopped apart from those deemed essential. Planes, trains and ferries are active with severe limitations. People cannot leave their municipality if not for work or health emergency. International transport has almost stopped. Please check the status of your transport before departure.

From March 18 for 30 days is in force **a ban to enter the European Union area for third country citizens**. This includes the 27 EU Member States and four Schengen Associate States (Iceland, Liechtenstein, Norway and Switzerland). Only citizens of these countries are allowed to enter Europe. There are few exceptions to this rule (medical personnel, medical scientists, long-term residents, family emergencies). You need to contact the Embassy's consular office by phone or mail only to inquire about possibility to travel to Italy.

The Consular Office is active, but you need to call (+255 22 2115935/36 or 2123010/11) or write (cons.dar@esteri.it) for an appointment.

IN CASE OF EMERGENCY

If you feel bad and have symptoms (cough, fever, difficult in breathing), stay home and avoid contacts with others. Do not go to clinics. Contact your doctor. MOH has created three toll-free numbers in English and Swahili: 0800110124, 0800110125 or 0800110037. Aga Khan Hospital has a dedicated 24/7 hotline: +255 785 749 359.

All hospitals should be screening for COVID19 and if they are concerned they will call the Rapid Response Team to come take a sample. Please be patient. There are a few teams serving all of Dar es Salaam and in all districts in Tanzania and Zanzibar.

All samples are being processed at the government lab and the time to take the sample and get a result could be 24 hours. Until you get a result, assume you are contagious and isolate yourself as much as possible.

USEFUL LINKS

Italian Prime Minister's Office: www.governo.it (Italian only).

Italian Civil Protection: <http://www.protezionecivile.gov.it> (Italian and English).

Italian Ministry of Health: <http://www.salute.gov.it/nuovocoronavirus> (Italian only).

Italian Ministry of Foreign Affairs: www.esteri.gov.it (Italian and English).

Minister of Health of the United Republic of Tanzania: <https://www.moh.go.tz>.

Ministry of Health in Zanzibar: <https://www.mohz.go.tz/>.